

WEBSITE TERMS AND CONDITIONS OF USE

Terms and Conditions of Use

This Website

This is the website ("the Website") of Decision First Limited, a private limited company registered in England with company number 08125202 and whose registered office address is Cardinal House, 9 Manor Road, Leeds, West Yorkshire, United Kingdom LS11 9AH. The expressions "we", "us" and "our" refer to Decision First Limited.

Please read these terms and conditions of use ("the Terms and Conditions") carefully, together with the [Privacy Policy](#), as they govern our relationship with you in relation to the Website. Using or accessing the Website indicates your acceptance of the Terms and Conditions and Privacy Policy, therefore if you do not accept these you should not continue to use the Website.

We may change these Terms and Conditions or the Privacy Policy at any time and you should check this Website from time to time to ensure you are aware of any changes.

Ownership and Use of Content

All text, data, charts, tables, software, graphics, names, logos, video, music, sound, illustrations, trade marks, service marks and other material on the Website ("the Content") and all rights in it belong to us.

You may retrieve and display Content from the Website on a computer screen, print individual pages on paper (but not photocopy) and store such pages in electronic form on disk (but not on any database, server or other storage device connected to a network) for your own personal use. The Content may not be copied, reproduced, republished, downloaded, posted, broadcast or transmitted in any other way.

You agree not to alter, adapt or create any derivative work from any of the Content or to use it for any purpose other than for your personal and non-commercial use.

Intellectual Property Rights

All copyright, trade marks, database rights and other intellectual property rights that may exist in the whole and every part of the Website and the Content belong and shall remain our property or the property of companies within our group, save where otherwise indicated or acknowledged.

The trade marks, service marks and logos used and displayed on the Website ("the Trade Marks") are registered or unregistered Trade Marks of us, or of companies within our group, or of lenders with whom we work. Nothing on the Website should be construed as granting, by implication or otherwise, any licence or right to use any Trade Mark without written permission from us. The name Decision First Limited may not be used in any way, including in advertising or publicity pertaining to distribution of Content without our prior written approval.

Liability

Whilst we take all reasonable steps to ensure that the Website and Content is accurate and up-to-date, it is nonetheless supplied on an "as is" and on an "as available" basis and accordingly we do not guarantee the accuracy, timeliness, completeness, performance or fitness for a particular purpose of the Website and Content.

All implied warranties, including but not limited to the implied warranties of satisfactory quality, fitness for a particular purpose, compatibility, security, accuracy and non-infringement are excluded from the Terms and Conditions to the extent that they may be excluded as a matter of law.

The Content should not be relied upon and we accept no responsibility for any errors, omissions or misleading Content on the Website or on any websites to which the Website connects.

We shall not be liable for any loss (including, without limitation, indirect or consequential loss) or damage whether in contract, tort or otherwise, that you or a third party may suffer in connection with the Website in any way, including loss or damage due to viruses that may infect your computer

equipment, software, data or other property or your downloading of any material. Nothing in these terms and conditions shall exclude or limit our liability for death, personal injury or fraud.

Jurisdiction and Severability

The Terms and Conditions and the Privacy Policy shall be governed by and construed in accordance with English law and shall be subject to the exclusive jurisdiction of the English Courts.

If the Terms and Conditions or any part of them should be determined to be illegal, invalid or otherwise unenforceable, then to the extent that they are illegal, invalid or unenforceable they shall be treated as severed and deleted from the Terms and Conditions and the remaining Terms and Conditions shall survive and remain in full force and effect and continue to be binding and enforceable.

Access to the Website

Whilst we take all reasonable steps to ensure the Website is always accessible we will not be held liable if, for any reason, the Website is unavailable for any period. We may also have to suspend access to the Website for routine or emergency updates and maintenance but we will endeavour to keep any disruption to a minimum.

In addition we cannot warrant that the Website will be free of viruses or defects of any description and we will not be held responsible for any technical problems you may suffer as a result of your use of the Website.

Complaints

We aim to provide you with a first class service. However, there may be times when you feel that we have not done so. If this is the case, we would rather be told about it so that we can do our best to solve the problem. If you have a complaint then please contact us by e-mail to: info@decisionfirst.co.uk; or by telephone on: 0344 244 3535 and we will make sure that your complaint is considered immediately.

Third Party websites

The Website may contain hypertext links to websites operated by third parties. The responsibility for the operation and content of those websites shall rest solely with the organisation identified as controlling the third party website and will be governed by the third parties' separate terms and conditions. We accept no responsibility or liability for the contents of any linked website or material you access through the Website.

You may not create a link to the Website from another website or document without our prior written consent

Contact Us

If you wish to contact us regarding the Website, the Terms and Conditions or the Privacy Policy, please contact us by e-mail at: info@decisionfirst.co.uk; or alternatively by telephone on 0344 244 3535.

Last reviewed on 30 January 2014.